VOSA

Vehicle & Operator Services Agency

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Mr Matthew Stanley
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Date: 21 February 2006

Dear Mathew,

Thank you for taking the time today to demonstrate the extended development of the tap™ system that now includes a facility to manage the driver/supervisor defect reporting system.

I note the system in general has undergone considerable development/improvement and that the driver defect reporting facility adds a new element to it. You explained that the purpose of the demonstration was to seek confirmation that the tap™ system continues to meet the requirements for operator licensing purposes and specifically that the defect reporting element will be accepted for operator licensing purposes.

I have no hesitation in providing this confirmation. This is of course providing operators retain the electronic records for 15 months (where a defect and repair work is recorded) and are able to make them accessible to a VOSA examiner on request.

Yours sincerely

G.N. Cumming

G N CUMMING

INVESTOR IN PEOPLE

POSITIVE ABOUT DISABLED PEOPLE